

Privacy Policy for Teio Developments

Effective Date: August 24, 2026

1. Introduction

Welcome to **Teio Developments**. We are committed to protecting your personal data and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website, register for an account, or make a purchase.

2. Information We Collect

We collect both personal and non-personal data to provide and improve our services. The specific information we collect includes:

- **Identity & Contact Data:** Your name, email address, phone number, and billing/shipping address.
- **Financial Data:** Payment details when you make a purchase (note that we do not store full credit card numbers on our servers; these are processed securely by our payment gateways).
- **Usage Data:** Information about how you use our website, including your IP address, browser type, pages visited, and time spent on the site.

3. How We Collect Your Data

You directly provide Teio Developments with most of the data we collect. We collect data and process information when you:

- Register online or place an order for any of our products or services (via checkout pages).
- Voluntarily complete a customer contact form or provide feedback.
- Use or view our website via your browser's cookies (automatically collected).

4. How We Use Your Data

Under the UK General Data Protection Regulation (UK GDPR), we must have a lawful basis for processing your data. We use your information in the following ways:

- **To Process Transactions (Contract):** To manage your account, process your orders, and deliver the services you requested.

- **For Marketing Purposes (Consent/Legitimate Interest):** To send you promotional emails about our services, special offers, or other information we think you may find interesting. *You may opt out of marketing communications at any time.*
- **For Analytical Purposes (Legitimate Interest):** To understand how our users interact with our website so we can improve our design, functionality, and user experience.

5. Third-Party Sharing

We do not sell your personal data. We only share your information with trusted third parties necessary to operate our website and business:

- **Wix:** Our website is hosted on the Wix platform. Your data may be stored through Wix.com's data storage, databases, and general applications on secure servers behind a firewall.
- **Google Analytics:** We use Google Analytics to track and report website traffic. Google Analytics may collect your IP address and browsing behavior.

6. Your Data Protection Rights

Teio Developments would like to make sure you are fully aware of all your data protection rights. Under the UK GDPR, every user is entitled to the following:

- **The right to access:** You have the right to request copies of your personal data.
- **The right to rectification:** You have the right to request that we correct any information you believe is inaccurate or incomplete.
- **The right to erasure:** You have the right to request that we erase your personal data, under certain conditions.
- **The right to restrict processing:** You have the right to request that we restrict the processing of your personal data, under certain conditions.
- **The right to object to processing:** You have the right to object to our processing of your personal data, under certain conditions.
- **The right to data portability:** You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

7. Cookies

Our website uses cookies to improve your experience, including keeping you signed in and understanding how you use our site. You can set your browser not to accept cookies, though some website features may not function properly as a result.

8. Contact Us

If you have any questions about Teio Developments' Privacy Policy, the data we hold on you, or if you would like to exercise one of your data protection rights (such as requesting the deletion of your data), please do not hesitate to contact us.

Email: sales@teio.online